

RIDES Guidance document

Why should I consider using an e-cargo bike?

This project will support more local groups or organisations to adopt a greener alternative to traditional deliveries and travel, leading to reduced congestion and improved air quality. Trialling a RIDES e-cargo bike is free and will allow you to experience how choosing a more sustainable delivery method can work for yourself, your business or organisation.

What e-cargo bikes are available?

RIDES has a fleet of five Tern GSD S00 e-bikes. These bikes are good for city deliveries and are quick and easy to use. No training is needed for Tern bikes as they ride like a normal bicycle. We have multiple adaptations that come on the Tern model including panniers, papillon seat; front rack and / or rear rack.

Five Urban Arrow flatbed e-bikes equipped with lockable boxes capable of carrying up to 100kg to enable the transportation of multiple goods in and around the city. Training will be provided for using these bikes; however, they are still very easy to get the hang of.



Tern-GSD



Urban Arrow

How can I trial a RIDES e-cargo bike?

To trial a RIDES e-cargo bike, your business or organisation must be in the Southampton City Council Local Authority area or Eastleigh Borough Council Local Authority Area. You can trial a bike for up to 3 months.

We will ask you to fill out a RIDES project application form for your trial, where you will be required to detail how long you'd like to trial the bike for, for what purpose, and the aims of your trial.

If your application is successful, any staff or volunteers wishing to use the bike will have to take part in a short training session about operating the bikes and loading them correctly. Training is provided free of charge.

Who helps with servicing and maintenance of the bikes?

Munday Enterprises (Zedify Southampton) has been appointed as the service provider responsible for maintaining the bikes and managing the scheme. Zedify is a national zero emissions delivery service

which uses an all-electric fleet of specially adapted cargo bikes, trikes and vans to serve the needs of local businesses, national brands and local authorities. Southampton's Zedify operation is run by The Hub Cycleworks bike store in Shirley and provides several delivery services to the council.

Monty's Bike Hub provide the training on the Urban Arrow and are very knowledgeable and trained on riding cargo bikes around the city.

If you are interested in trialling a RIDES e-cargo bike, please email the RIDES project manager, Izabela Soja, at RIDES@southampton.gov.uk.