

## North Whiteley £100 Green Travel Boost Terms & Conditions

- 1 **Only one application per household.**
- 2 The £100 Green Travel Boost is offered to residents of the North Whiteley Development aged 18 years or over. You will need to provide proof of purchase and evidence that you are eligible to take up the £100 Green Travel Boost. **This initiative forms part of a planning obligation for the North Whiteley Consortium, who are fully funding the initiative** and have commissioned Hampshire County Council to deliver on their behalf.
- 3 All claims must be submitted either: -  
  
**ONLINE:**  
<https://etehampshirecc.welcomesyourfeedback.net/NorthWhiteleygreentravelboostclaimform>  
  
**OR**  
  
**BY REQUESTING A PAPER FORM** and prepaid envelope (no stamp required) by Email [travelplans@hants.gov.uk](mailto:travelplans@hants.gov.uk) or Phone 01962 845638
- 4 Only one claim per household is permitted. To make a valid claim you will be required to provide your full name, address, copies of all receipts and proof of purchase and that you live on the North Whiteley development, as outlined in **Schedule 1** below.
- 5 The Closing Date for claims will be ONE year after the last dwelling has been built with the estimated Closing Date for all claims expected to be end of June 2028 All claims must be received by Hampshire County Council by no later than 11:59 hours on the Closing Date. All entries received after the Closing Date will not be considered.
- 6 The £100 Green Travel Boost is available as a reimbursement scheme for items purchased on or after 10<sup>th</sup> July 2024 to assist in sustainable travel and reducing car use. Examples of appropriate purchases and exclusions can be found at **Schedule 2** below. If in doubt as to what purchases are applicable, please seek advice from Hampshire County Council before making your purchase.
- 7 Upon receipt of a claim, Hampshire County Council will consider the purchases made and offer reimbursement up to £100 for any items that assist sustainable travel and reduce car usage. The decision of the Hampshire County Council regarding any aspect of the review process is final and binding and no correspondence will be entered into about it.
- 8 The total claim per household must not exceed **£100**. You can purchase items that cost more than £100 but you will only be reimbursed up to £100.
- 9 You choose how to spend the £100. The £100 can be shared between people in the household, see examples below.

|                                                                                              |
|----------------------------------------------------------------------------------------------|
| <i>Example 1:</i>                                                                            |
| One person spends £50 at a cycle shop; £30 on a rail card; £20 on a bus season ticket = £100 |
| <i>Example 2:</i>                                                                            |

|                                                                                                                                                                           |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Two or more people in a household would like to use the bus. They can both purchase a shorter-term bus season ticket.                                                     |
| <i>Example 3:</i>                                                                                                                                                         |
| £100 towards the full price of an item eg a bike/scooter or longer-term bus / rail season ticket. You can buy the item and will receive up to £100 towards the full cost. |

- 10 If you are claiming reimbursement for more than one item you **MUST** submit **ALL** receipts at the same time. Please keep the original receipts. Photocopies, screen shots or photos of receipts are accepted as sufficient evidence. Any original receipts provided will not be returned.

Provision of the £100 Green Travel Boost reimbursement will be made within 15 working days of receipt of a full and complete claim with all required supporting evidence.

If we are experiencing high demand this might affect our ability to respond within 15 working days. We will post updates here

<https://myjourneyhampshire.com/northwhiteley/greentravelboost>.

- 11 Hampshire County Council will not reimburse for the deliver or postage costs incurred when purchasing the items.
- 12 Hampshire County Council accepts no responsibility for claims not successfully completed due to a technical fault technical malfunction, computer hardware or software failure, satellite, network, or server failure of any kind. Hampshire County Council accepts no responsibility for any claims which are not completed for any reason.
- 13 Insofar as is permitted by law, Hampshire County Council, its agents or distributors will not in any circumstances be responsible or liable to compensate entrants or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the £100 Green Travel Boost scheme except where it is caused by the negligence of Hampshire County Council, its agents or distributors or that of their employees. Your statutory rights are not affected.
- 14 Applicants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. Hampshire County Council reserves the right to refuse reimbursement and provision of a travel incentive to anyone in breach of these terms and conditions.
- 15 Hampshire County Council reserves the right to hold void, cancel, suspend, or amend the scheme where it becomes necessary to do so.

#### **PRIVACY NOTICE: NORTH WHITELEY £100 GREEN TRAVEL BOOST**

Hampshire County Council is collecting information about you to deliver a Travel Plan, **funded by and**, on behalf of the North Whiteley Consortium.

We will use the information for the following purposes:

- To enable us to provide the £100 Green Travel Boost (limited to one per household) to the North Whiteley development residents.
- To record that your household has received a £100 Green Travel Boost for monitoring purposes.

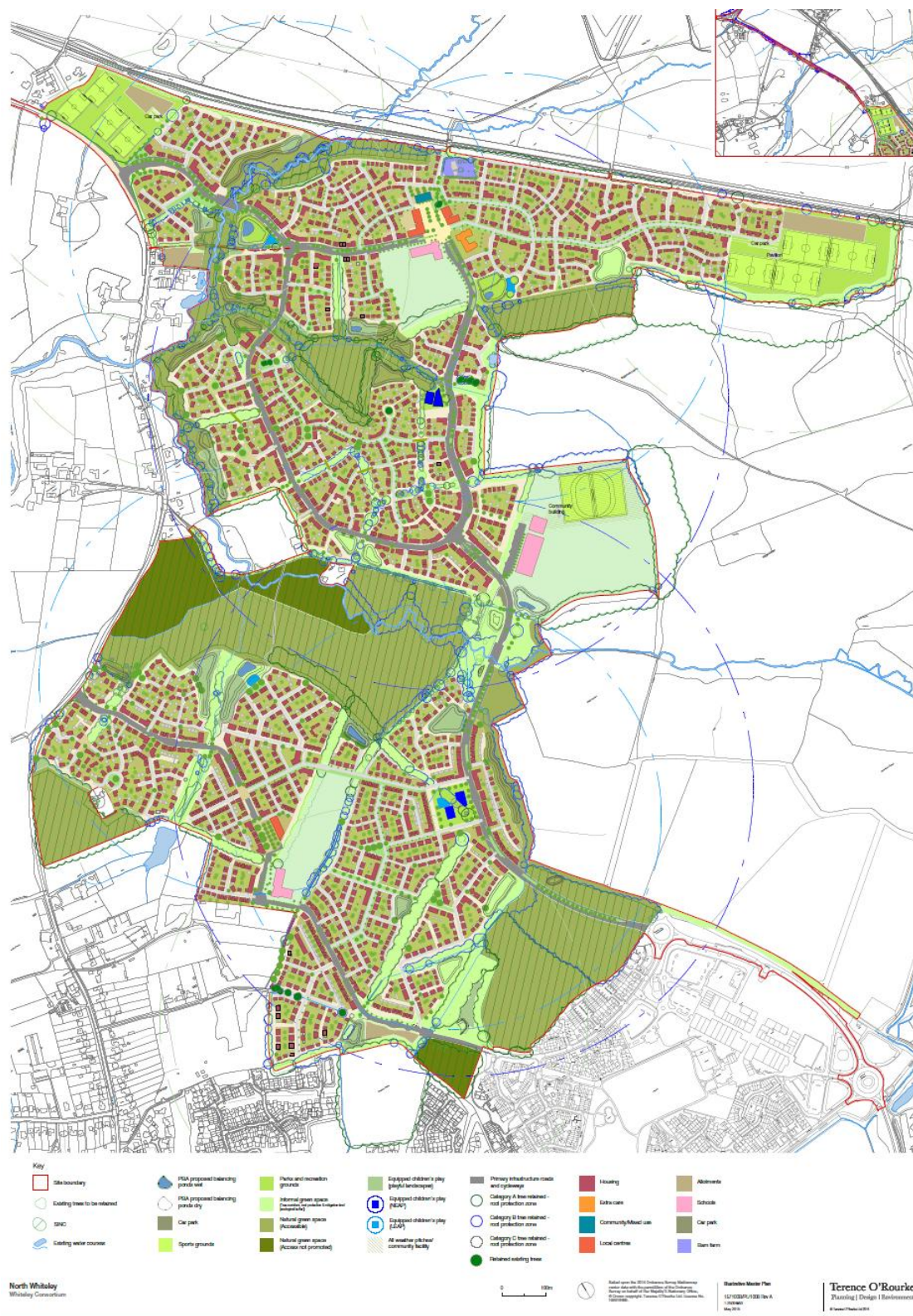
The legal basis for the use of your information is UK GDPR Article 6 Para 1(e) 'performance of a task carried out in the public interest in the exercise of official authority vested in the County Council' on behalf of a third party (the North Whiteley Consortium). All data will remain within the UK/EEA (European Economic Area) and will only be shared with third parties where they are undertaking data processing on behalf of Hampshire County Council. We will keep your personal information securely for seven years, after which time it will be destroyed.

You have some legal rights in respect of the personal information we collect from you. Please see our website [Data Protection](#) page for further details

You can contact the County Council's Data Protection Officer at [data.protection@hants.gov.uk](mailto:data.protection@hants.gov.uk)

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/> .

All households within the coloured area on the plan are eligible for the £100 Green Travel Boost.





## SCHEDULE 2: Examples of items that are eligible for the North Whiteley £100 Green Travel Boost

A £100 Green Travel Boost is available for each household on the North Whiteley development. **This initiative is forms part of a planning obligation for the North Whiteley Consortium, who are fully funding the initiative,** and have commissioned Hampshire County Council to deliver on their behalf.

It is intended for use towards purchase of items that help residents to reduce their car use and travel more sustainably (eg walking, cycling, scooting, using public transport).

### Examples of items you can and cannot purchase are shown below.

These are ideas to help you decide but you are not limited to these – if there is something that you think would help you to travel more sustainably that is not listed, and you would like to check before making your purchase contact Hampshire County Council at the email below.

Put GREEN TRAVEL BOOST in the subject line.

Contact details can be found at the bottom of this table.

| YES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | NO **                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| Bike lock<br>Rail / bus season ticket (eg monthly or flexi season)<br>Rail / bus discount cards such as g Friends & Family, Two Together or Solent<br>Go Travelcard<br>Helmet<br>Waterproof / reflective clothing<br>Walking or cycling shoes<br>Mobility aids such as a walking frame, stick or rollator<br>Train station parking season ticket/bundle<br>Park & Ride parking season ticket/bundle<br><br>Towards the full cost of items, some examples below: - <ul style="list-style-type: none"> <li>• a bike/e-bike or kick scooter (*)</li> <li>• e-moped</li> <li>• an electric vehicle charging point at your home</li> </ul> Car club credit<br>Bags for shopping/commuting etc – eg wheeled shopping bag or bike rack bags<br>Equipment to carry children by bike: - <ul style="list-style-type: none"> <li>• Child seats or trailers</li> <li>• Tag-alongs</li> </ul> | Car accessories<br>Fuel<br>Parking season tickets<br>Taxi for a night out<br>E-scooter* |

(\*) please note that e-scooters are not currently legal in the UK on either roads or pavements while DfT trials are ongoing (until May 2026) when a decision will be made. Claims for an e-scooter will only be allowed once they are legalised in the UK.

(\*\*) these examples relate to cars/vehicles that use petrol/diesel, but we may consider items specifically for electric vehicles. You will need to contact us to check BEFORE you BUY

Any questions contact Hampshire County Council and GREEN TRAVEL BOOST in the subject line of the email.

Email: [TravelPlans@hants.gov.uk](mailto:TravelPlans@hants.gov.uk)

Phone: 01962 845638

Postal Address: Travel Planning Team, Universal Services Directorate,  
Hampshire County Council, The Castle, Winchester SO23 8UD